

THUNDERMIST PATIENT RIGHTS AND RESPONSIBILITIES

PATIENT RIGHTS

- The patient shall be afforded considerate and respectful care. Treatment planning shall be performed in a collaborative manner.
- Upon request, the patient shall be furnished with the name of the provider responsible for coordinating his/her care.
- Upon request, the patient shall be furnished with the name of the provider or other person responsible for conducting any specific test or other procedure performed by Thundermist in connection with the patient's treatment.
- The patient shall have the right to refuse any treatment by Thundermist to the extent permitted by law.
- The patient's right to privacy shall be respected to the extent consistent with providing adequate care to the patient and with the efficient administration of the health care facility. Nothing in this section shall be construed to preclude discreet discussion of a patient's case or examination by appropriate personnel.
- The patient's right to privacy and confidentiality shall extend to all records pertaining to the patient's treatment except as otherwise provided by law.
- Thundermist shall respond in a reasonable manner to the request of a patient's provider for services they rendered to the patient. Thundermist shall also respond in a reasonable manner to the patient's request for other services customarily rendered by Thundermist to the extent the services do not require the approval of the patient's provider or are not inconsistent with the patient's treatment.
- Upon request, the patient shall be furnished with the identities of all other health care and educational institutions that Thundermist has authorized to participate in the patient's treatment and the nature of the relationship between the institutions and Thundermist.
- If Thundermist proposes to use the patient in any human experimentation project, it shall first thoroughly inform the patient of the proposal and offer the patient the right to refuse to participate in the project.
- Upon request, the patient shall be allowed to examine and shall be given an explanation of the bill rendered by Thundermist irrespective of the source of payment of the bill.
- Upon request, the patient shall be permitted to examine any pertinent health care facility rules and regulations that specifically govern the patient's treatment.
- The patient shall be offered treatment without discrimination as to race or color, religion, country of ancestral origin, disability, age, sex, sexual orientation, gender identity, or expression.
- Upon written request, the patient has the right to access his or her protected health information maintained by Thundermist and to request an amendment to it.
- Upon request, Thundermist may deliver confidential communications to a patient about protected health information by alternate means or location.
- Upon request, the patient has the right to receive an accounting of the disclosures made by Thundermist in the six (6) years prior to the date of the patient's request.
- Upon request the patient has the right to request restrictions on the use and disclosure of protected health information.

PATIENT RESPONSIBILITIES

- Treat all staff with consideration and respect.
- Ask your provider if you have questions or concerns about your condition or treatment.
- Keep appointments and be on time, or call to cancel and reschedule 24 hours before your appointment.
- Make every effort to act in accordance with treatment decisions that you and your provider have agreed to, or talk to your provider about challenges you may have in doing so.
- Respect Thundermist's smoke-free campus policy by not smoking on any Thundermist property.
- Respect the privacy of other patients.
- Pay all fees on a timely basis or make alternative arrangements with a Thundermist financial counselor.
- Provide Thundermist staff with the most accurate and complete information possible regarding your health concerns, past illnesses, hospitalizations, medications, and unexpected changes in your health.
- Report any changes in your address, telephone number, advanced directives, and financial or insurance status.
- Obtain copies of previous records when requested.