

COVID-19 Frequently Asked Questions

Who should get tested?

Testing is a great way to stop the spread of COVID-19. Anyone with symptoms or who has been exposed to someone who tested positive should get a test.

How can I get a test?

Thundermist offers COVID-19 testing. Call (401) 767-4100 to schedule an appointment. You must have an appointment. There is no out-of-pocket cost for testing. You do not need insurance.

Can I get tested today?

Your test probably will not be today. There are many sick people in the community. We often schedule tests one to two days out. We must prioritize our sickest patients. Call (401) 767-4100 and we will help you as soon as possible.

Usually we schedule patients for a visit with a provider by phone before we schedule a test. The provider will talk to you about your symptoms and get you the care and testing you need.

Why can't I get tested today?

There are many sick people in our community. There are delays in testing and test results.

You will probably need to have a visit with a provider by phone before we schedule a test. The provider will talk to you about your symptoms and get you the care and testing you need.

Why do I need to speak to a provider before getting tested?

Thundermist provides testing and care for COVID-19. We want to help you feel better and get care without going to the hospital. The provider will talk to you about your symptoms and get you the care and testing you need.

We care for patients with symptoms of COVID-19 in our respiratory clinic. We will care for you, help you manage your illness, and let you know the signs when you should go to the hospital.

Does Thundermist test asymptomatic people?

Thundermist prioritizes the sickest patient for COVID-19 tests. Thundermist can only test people who have symptoms of COVID-19 or have a known exposure to someone who tested positive for COVID-19. You must have an appointment for a test. Call (401) 767-4100 to schedule an appointment.

Where should students and school employees get tested?

Students and employees of K-12 schools should call (844) 857-1814 if they need a test. More information about K-12 testing is available at <https://health.ri.gov/covid/testing/k-12/>

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How long do the results take to be available?

There are many sick people in our community. There are delays in testing and results.

Thundermist has some testing options that provide your results the same day.

The best way to get your results is on the Thundermist Patient Portal. Our experts can help you sign up for the portal and help you use it. Call (401) 424-9308 weekdays from 9 a.m. to 4:30 p.m.

Do you offer rapid testing?

Thundermist has limited rapid testing. Your provider will determine if you are eligible for rapid testing.

Can the results be emailed or how can I access them?

The best way to get your results is on the Thundermist Patient Portal. Our experts can help you sign up for the portal and help you use it. Call (401) 424-9308 weekdays from 9 a.m. to 4:30 p.m.

We can also email the results to you.

We will call you if your result is positive.

Is the testing free?

There is no out-of-pocket cost for COVID-19 tests. You do not need insurance.

Are my tests confidential?

Yes, your test is confidential.

Do I need an appointment to be tested?

Yes, you **MUST** have an appointment for a COVID-19 test. Call (401) 767-4100 to make an appointment.

When can I expect to receive results?

Thundermist has some testing options that provide results the same day.

The best way to get your results is on the Thundermist Patient Portal. Our experts can help you sign up for the portal and help you use it. Call (401) 424-9308 weekdays from 9 a.m. to 4:30 p.m.

When can I get the COVID-19 vaccine?

Thundermist is excited that there is an approved COVID-19 vaccine. Studies show the vaccine is safe and effective. The vaccine is not yet available for patients. We will follow state and federal guidance to prioritize our patients at highest risk of COVID-19. We do not expect to begin vaccinating patients for several weeks. Please watch our website and social media pages for more information.