

Thundermist!

HEALTH CENTER



2025 Impact Report

A Message from Our President & CEO

In my first full year back at Thundermist, it has been a privilege to reconnect with our extraordinary team and once again support the essential work they do every day. I am continually inspired by the dedication, creativity, and perseverance of our teammates, who navigate significant challenges to ensure our patients have access to high-quality, compassionate, and affordable care.

In 2025, Thundermist reached a new milestone, providing care to more than 65,000 patients—the highest number served in our history. This achievement reflects not only growth but our unwavering commitment to meeting people where they are and responding to the evolving needs of our communities.

Throughout the year, the Thundermist team played a critical role in responding to events across Rhode Island. We continued to provide supportive services to unhoused individuals, including designating a Woonsocket facility as a night shelter. When the closure of Anchor Medical Associates left thousands of Rhode Islanders without access to primary care, we acted quickly, relocating members of our pediatrics team to ensure continuity of care for affected families.

None of this work happens in isolation. We are deeply grateful for the partnership of our city, state, and federal partners and elected officials, whose support has been instrumental in our success. At the state level, policymakers prioritized legislation to: protect the 340B pharmacy discount program; invest in health centers and primary care; reduce prior authorization burdens; and support the development of a new Thundermist family medicine residency in Woonsocket—an initiative that will further expand statewide training capacity. Our federal delegation stood with us as well, securing critical tax credits and continued investment in community health center grants that helped ensure Thundermist's financial stability and long-term strength.

I am proud to belong to a team that accomplishes such vital



Chuck (center) speaks at an event at the Rhode Island Statehouse April 30, 2025.

work. Individuals who want to work in healthcare and remove barriers to it for others show their passion and commitment every day. The poet Marge Piercy captures the spirit of Thundermist in her poem “To Be of Use”:

*The people I love the best
jump into work head first
without dallying in the shallows
and swim off with sure strokes almost out of sight.*

That spirit is reflected in the work you will read about in this report, and it is the foundation of our continued commitment to the communities we are honored to serve.

With gratitude,

A handwritten signature in blue ink that reads "Charles Jones". The signature is written in a cursive, flowing style.

Chuck Jones
President/Chief Executive Officer

PHOTOS BY MICHAEL DERR

How the
Circle of
Care Model
Helped a
Thundermist
Patient
Recover
from Surgery
and Find a
Place to Call
His Own

Vince and
his cat,
Sabrina,
at home

Vince's Story of Healing and Home



Vince consults with Jen Pace, and other info here [Tiossit ma poreprem doluptatur aligenis que acculpa volendu](#)

A few years ago, Vince returned to Rhode Island expecting to rebuild his life. Instead, he found that his apartment had been sold and everything he owned was gone. “I had nothing,” he shares. “I was unhoused, living in a park with a blanket, my cat Sabrina, and a cat carrier.”

For a time, Vince found refuge at Safe Haven, a drop-in center in Woonsocket that provides resources for unhoused individuals. This is where he was introduced to Thundermist Health Center. Dr. Nithin Paul, a Thundermist provider, visited the shelter weekly to

provide basic medical care. Vince shared with Dr. Paul how much pain he had. At that point, he was facing serious knee problems and knew a knee replacement was inevitable. But if he were to have surgery, where would he recover and how would he get the care he needed afterward and find a safe place to recover?

A Place to Heal

Enter Bob Huxtable, LMHC, LCDP, a behavioral health clinician at Thundermist, whom Vince met at House of Hope CDC’s Shower to Empower in Woonsocket after being referred by Dr. Paul. Bob often connects with new patients out in the community and regularly coordinates

“The team does so much more than what is written in their titles. They care about me, my cat, and my recovery. When I see them, I’m reminded I can get through hard times.”

—VINCE

with his colleagues—Director of Integrated Care Management and Community Programs Jen Pace, MSW, LICSW, and Medical Respite Specialist Derek Guzzi, among others—to help individuals access multiple services.

Bob, Jen, and Derek worked with Vince and Dr. Paul to plan his surgery and enroll him in a medical respite program, which is specifically designed for patients who are unhoused and need a safe space to recover after a surgical procedure.

At medical respite after his surgery, staff checked on Vince daily, monitoring his medications, managing his pain, and encouraging his progress. Beyond clinical care, the team supported Vince by finding a foster for Sabrina and utilizing the housing support services Thundermist offers to patients. The team provided something just as powerful as his medical care: consistency, compassion, and dignity.

“The circle of care model is about making sure an individual is supported in multiple ways,” Jen explains. “We know that a person’s well-being is not only about their physical health. It involves so many variables, including housing and food. Our team works together to ensure a person can access the things they need to have a better quality of life.”

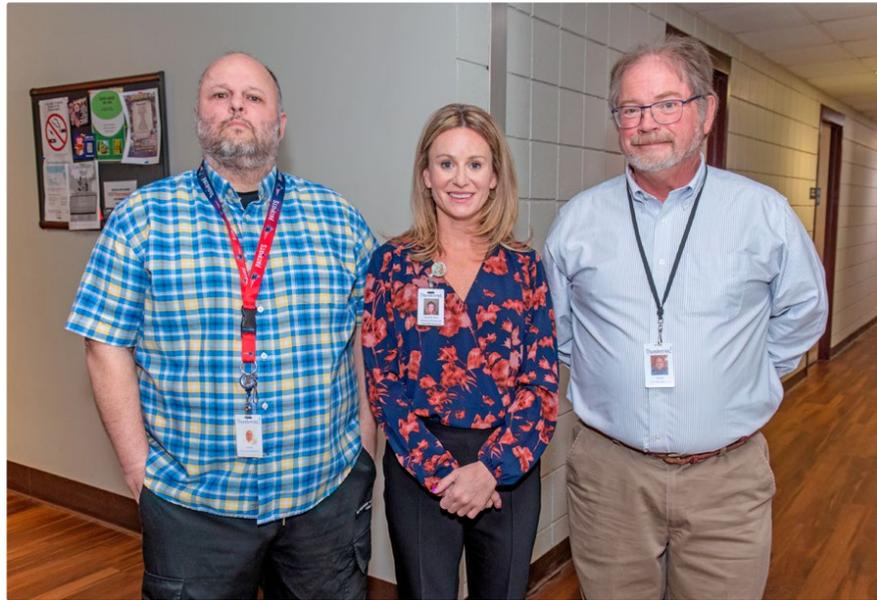
“The recovery process was brutal,” Vince recalls. “But my care team was there for me through it all. Without that support, I would not be here today.”

More Than a Job Description

During his stay in respite, Vince’s care team worked alongside him not only on his physical recovery, but on his future. They also helped him secure permanent housing—his first apartment since losing everything. Late last year, Vince moved in. And yes—Sabrina came with him.

“The team does so much more than what is written in their titles,” Vince says. “They care about me, my cat, and my recovery. When I see them, I’m reminded I can get through hard times.”

“It’s been great to work with Vince and help him get back to having a safe place to live and feeling healthier,” Bob says. “Working as a team to support his goals and



Some of Vince’s care team from Thundermist (left to right): Derek Guzzi, Jen Pace, and Bob Huxtable.

“The circle of care model is about making sure an individual is supported in multiple ways. We know that a person’s well-being is not only about their physical health. It involves so many variables, including housing and food.”

—JEN PACE, MSW, LICSW, Director of Integrated Care Management and Community Programs

make them a reality is really rewarding.”

Even now that he has housing, Thundermist remains part of Vince’s life—continuing his care, supporting his health, and standing beside him as an advocate.

“Thundermist cared for me no matter what,” Vince says. “That’s what they do with every patient.” 

Your generosity makes this possible. With your support, patients can heal with dignity and can rebuild their lives. You help change lives each and every day. If you would like to support access to care for everyone in the community, please visit thundermisthealth.org/donate/

Highlights

from a Year of Transformation

“I always wanted to use what I do to help people who need it most.”



For Candi Moore, becoming a dental hygienist was more than a career; it was a lifelong goal.

“I always knew I wanted to be a hygienist,” she says. “Even back in high school.”

The path to get there took time. Candi spent more than 20 years working as a certified nursing assistant while raising her children and taking classes to help set her on that path. In her late 30s, she was accepted into a dental hygiene program and completed her training in her 40s. “It was a long time coming,” she says. “Life had its twists and turns, but I stayed focused.”

While many hygienists choose private practice, Candi always knew she wanted to work in public health. Inspired by her mother’s example of caring for others and giving back to her community, she felt called to serve patients who might not otherwise have access to dental care. This led her to work with Thundermist in Woonsocket.

Candi works with patients from all walks of life, who often share personal stories during their visits—about health challenges, family struggles, and other

experiences. Many also have anxiety about coming to the dentist or are facing other challenges that make accessing care difficult. She meets them with patience, empathy, and understanding, making time for conversations because she knows it makes a difference.

“They’re not just a number,” she says of her patients.

“When they come here, they deserve to feel heard.”

Candi spends time showing patients how to brush and floss properly, explaining the connection between oral health and overall well-being. “Just the other day, someone told me that in 55 years no one had ever shown them how to floss,” she says. “I told them, ‘Well, today is the day!’”

“I love giving them the education,” she continues. “When patients understand how to take care of their oral health, it can really change things for them.”

Whether it’s a child learning how to brush correctly, an adult overcoming dental anxiety, or a patient feeling cared for and respected, those moments remind her why she chose this path. For patients at Thundermist, that compassion makes all the difference. 🗨️

Rooted in Community

Candi Moore’s Journey to Becoming a Dental Hygienist

“Rolling Thunder” Hits the Road

Bringing Care to Individuals Beyond Health Center Walls

Thundermist has a long history of innovating the delivery of healthcare services. After all, the organization started in an apartment building in Woonsocket in 1969—a grassroots way of meeting the health needs of underserved individuals and families in the community.

That spirit lives on today. In 2025 Thundermist introduced a mobile medical unit, nicknamed “Rolling Thunder,” to bring healthcare outside the clinic walls and meet people where they are at, literally and figuratively.

A 37-foot-long vehicle complete with an exam room, meeting room, and comfortable seating area, Rolling Thunder is a welcoming space open to everyone, with no appointment necessary. Services onboard include health screenings, behavioral health services, help with managing chronic conditions, and more.

Staff onboard include a medical provider, a behavioral health clinician, and a community health worker (CHW). The CHW helps with needs such as enrolling in SNAP, referrals to WIC programs, insurance assistance, housing support, and more.

“We understand it’s crucial to meet people where they’re at, because many of them have challenges getting to their appointments—everything from not having a place to live or competing needs,” says Dr. Cara Zimmerman, who oversees placement of medical providers on Rolling Thunder. “We knew if we could get a team to these locations rather than just an individual, we’d be able to provide many more services in a one-stop-shop setting.”

Rolling Thunder hit the road starting in late fall 2025 and regularly parks outside of or near community partner sites in West Warwick, South County, and Woonsocket, including food pantries, libraries, and social service organizations. 📍

Rolling Thunder is funded by grants from UnitedHealthcare, the Champlin Foundation, and the CharterCARE Foundation. Learn more about Rolling Thunder at thundermisthealth.org/services/mobile-medical-unit/.

Highlights

from a Year of Transformation



Some of the team on the mobile medical unit include (left to right) Nurse Practitioner Heather Lilibridge, Behavioral Health Clinician Jermaine Porter, and Community Health Worker Kaylina Harmon.

Meeting Community Needs

Improving Access to Behavioral Healthcare for Children

The demand for pediatric behavioral healthcare services is surging, with many communities needing accessible, specialized care for children and adolescents. The supply of qualified providers, however, has been critically low, exacerbated by a shortage of educators and training opportunities.

With the generous support of Optum Whole Health Solutions, Thundermist's Psychiatric Mental Health Nurse Practitioner (PMHNP) Fellowship program has been a crucial part of the effort to address the crisis in Rhode Island.

The 12-month fellowship program provides intensive education and specialized clinical rotations at diverse community sites. Fellows are given invaluable precepted clinic time, significantly increasing access to care for vulnerable pediatric populations. The funding for the fellowship is specifically intended for psychiatric mental health nurse practitioners who are committed to developing careers in community health centers.

In 2025, two psychiatric mental health nurse

practitioner fellows graduated from the program and stayed on to work at Thundermist as providers. By working in the community, these clinicians improve access to behavioral healthcare for children.

The program achieved national re-accreditation status from the Consortium for Advanced Practice Providers in May 2025. The Consortium was created by national leaders establishing a set of rigorous, robust standards for NP residency and fellowship programs.

"The support from Optum has helped us recruit and retain nurse practitioners who are committed to providing care to vulnerable children and adolescents," says Mary Rose, PMHNP-BC, CCM, program director of the Fellowship. "Behavioral healthcare for these children is in such high demand, so to be able to train new providers is not only essential but rewarding." 



"To be able to train new providers is not only essential, but rewarding."

—PROGRAM DIRECTOR
MARY ROSE,
PMHNP-BC, CCM

To learn more about Thundermist's PMHNP fellowship program, visit thundermisthealth.org/psychiatric-mental-health-nurse-practitioner-fellowship/

Highlights

from a Year of Transformation

Picture of Health

How One Photographer Enhanced Patient Experience at Thundermist of South County



Exam rooms are not often known for their beauty. By their very nature, they are meant to be hygienic, easy to use, and contain items physicians and care teams need to access quickly.

For John Repoza (at left), a patient at Thundermist of South County—who also happens to be a photographer—his own experience sitting in a room waiting to speak with his provider sparked an idea: Why not donate some framed photographs for the medical exam rooms in Wakefield and help make the experience a bit more... beautiful?

So, he did just that—sharing his idea with his care team, who then connected him with staff who could help make it a reality. Thanks to John’s generosity, all 19 exam rooms in South County now contain framed prints of his gorgeous photographs that highlight the natural beauty of Southern Rhode Island.

“What inspired me to do this project was having been a patient at Thundermist for a few years,” he says. “I would sit waiting for my primary care provider and think, ‘It would be nice to have something to look at to distract me from worrying about my health.’ I thought of all the other patients and what they must be feeling, too, so I decided to help.”

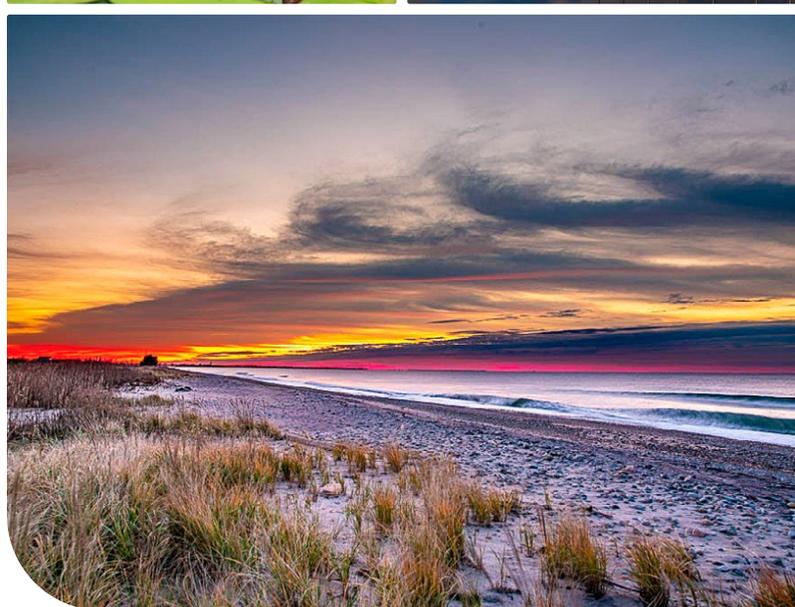
Patients visiting Thundermist of South County for medical appointments can now enjoy views of local beaches, salt ponds, lighthouses, and more as they wait to meet with their care teams—courtesy of someone who knows what it’s like to be in that room, too. Thank you, John. 📷

To see more of John’s work, visit fineartamerica.com/profiles/john-repoza



Highlights

from a Year of Transformation



A selection of John’s work that showcases scenes from across Southern Rhode Island.

Congratulations!

In 2025, many Thundermist employees were recognized for what they do every day, both on site and in the communities we serve.

These are just some of the highlights from throughout the year showcasing their work.

Rhode Island Monthly publishes its Excellence in Nursing awards every September. Nominations for these are solicited in partnership with the Rhode Island State Nurses Association. In 2025, **Michelle Blade Mello, DNP, FNP-C, CNM**, associate medical director of our West Warwick health center and medical director of our family medicine nurse practitioner fellowship program, was voted top nurse practitioner!



During National Health Center Week in August, representatives from community health centers around Rhode Island and others came together to celebrate Beacon Award honorees. The Beacon Awards recognize individuals from community health centers for their commitment to the center's mission and values. Thundermist was proud this year to honor Manager of Healthcare Data Analytics **James Tringale**.



In October, the Rhode Island Health Center Association honored our chief medical officer, **David Bourassa, MD**, with the Clinical Leadership Award at its annual meeting. The award recognizes a health center provider who exemplifies continued clinical excellence and professional development, is innovative in practice or policies, and demonstrates leadership in areas that benefit their organization and/or system of care. The award was given to him by his peers from community health centers from across the state.

Congratulations!



The Rhode Island Medical Society hosted its 213th annual meeting and awards dinner in September, at which two Thundermist physicians were honored: Nithin Paul, MD, MPH, and Kate de Klerk, DO, who is medical director for our Woonsocket Health Center. **Dr. Paul (top)** received the Halifax Award in recognition of outstanding medical volunteerism. **Dr. de Klerk (pictured below with RI Medical Society President Dina Himelfarb, MD)** received a 4 Under 40 Award, recognizing her commitment to the profession.

Photo Credit: Dr. de Klerk; Rhode Island Medical Society

We were proud to once again have two physicians named “Top Doctors” by their peers in Rhode Island Monthly magazine in 2025: **Cara Zimmerman, MD, MBA (top)**, who is based in our Woonsocket health center, and **Jennifer Buckley, MD (bottom)**, who is based in West Warwick. 🇹



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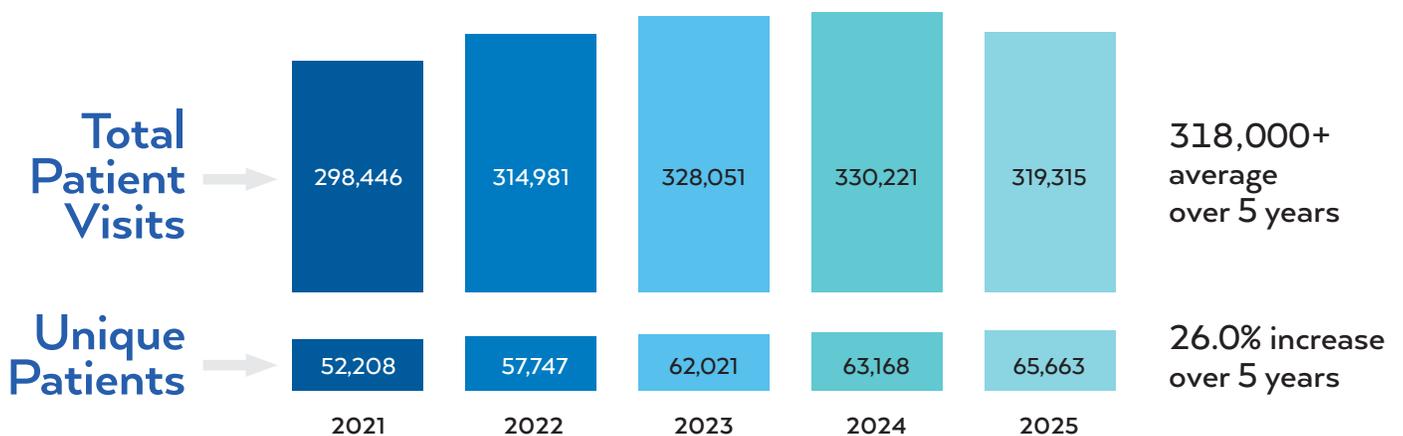
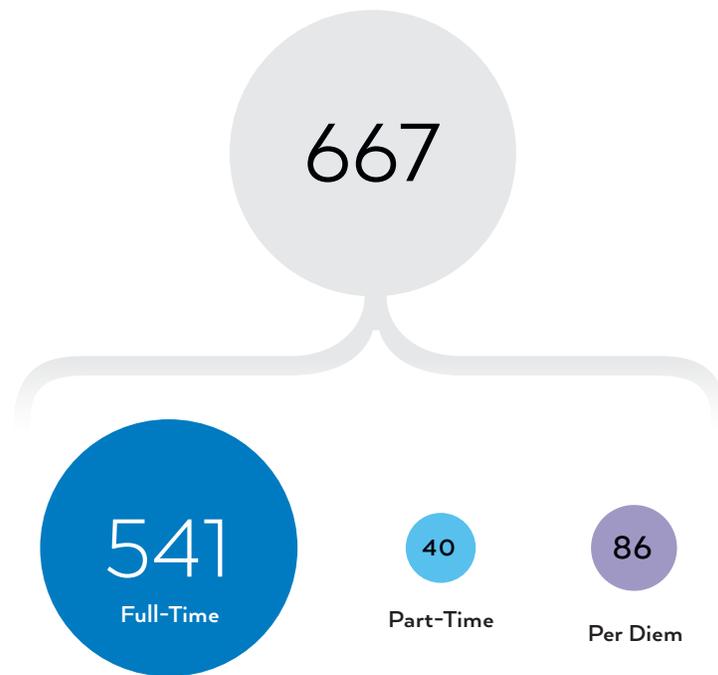
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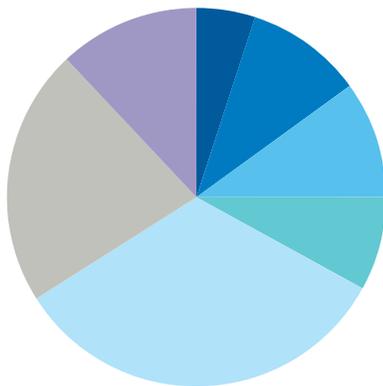
2025 Demographics

Total Number of Employees



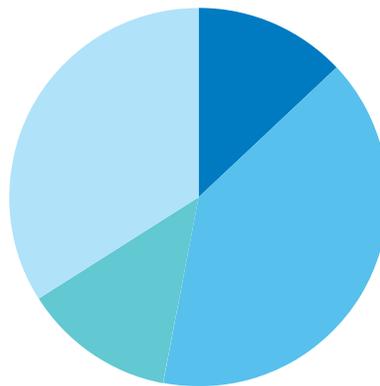
2025 Demographics

Patient Age*



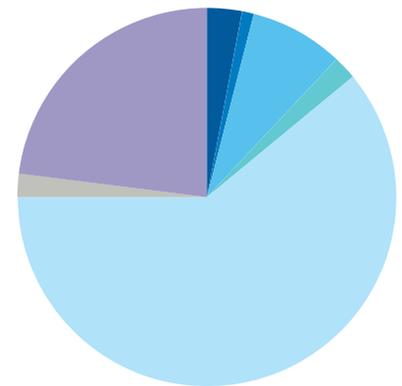
- 0-4 ● 5%
- 5-12 ● 10%
- 13-19 ● 10%
- 20-24 ● 8%
- 25-44 ● 33%
- 45-64 ● 22%
- 65+ ● 12%

Patient Insurance*



- Uninsured ● 13%
- Medicaid ● 40%
- Medicare ● 13%
- Private Insurance ● 35%

Patient Race*

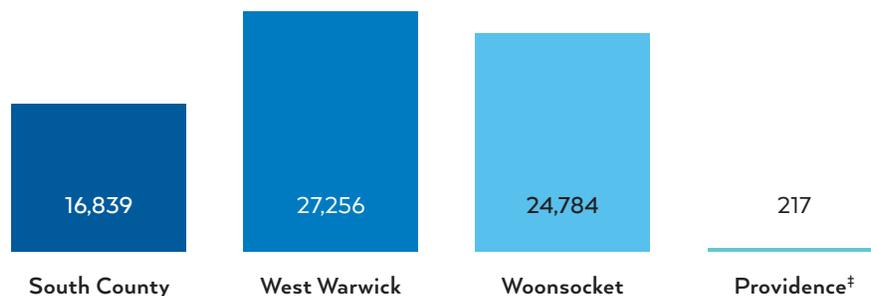


- Asian ● 3%
- American Indian / Alaska Native ● 1%
- Black or African American ● 8%
- Native Hawaiian / Other Pacific Islander ● 2%
- White / Caucasian ● 61%
- More than one race ● 2%
- Decline to Answer ● 22%

20% of Thundermist patients identify as Hispanic or Latino.

*Chart percentages rounded to nearest whole numbers; total may not equal 100%

Where Patients Were Served by Site[†]



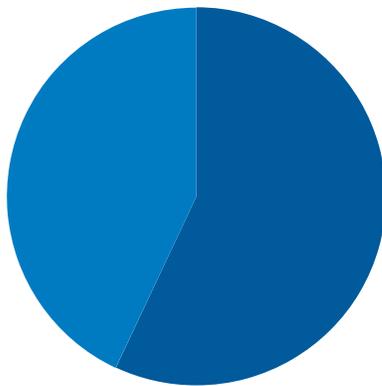
[†] Some patients are seen at more than one site

[‡] The Providence location serves a limited scope and special populations

2025 Funding Sources

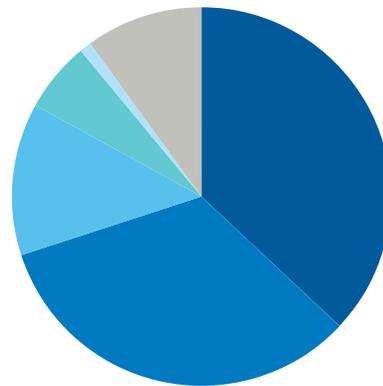
Total Revenue
\$92,511,615

\$66,983,516
Patient Service
Revenue*



Fee for Service Insurance Payments ● 57%
PPS/ Capitation/Incentives ● 43%

\$28,528,099
340B, Grants, Contracts, Gifts,
and Other Revenue*



340B ● 37%
Federal Grants ● 33%
State Grants ● 13%
Other Grants ● 6%
Fundraising ● 1%
Other ● 11%

*Chart percentages rounded to nearest whole numbers; total may not equal 100%

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Our Mission

To improve the health of our patients and communities by delivering exceptional health care, removing barriers to that care, and advancing healthy lifestyles.



Our Vision

Every member of the Thundermist community can lead a healthy life.

Our Values

Caring

We bring passion and commitment to serve our diverse communities, patients and each other in a safe environment.

Community

We respect the knowledge and skills of our local partners, patients, and employees. We support, create, and lead opportunities for growth and development.

Innovation

We develop, adopt, and contribute to advancements for improved health. We share knowledge openly with our staff, partners, patients, and communities.

Excellence

We maintain high standards and deliver exceptional results.

Integrity

We are champions and advocates for our patients, communities, and each other. We stay true to our mission, vision, and values.



“I highly recommend Dr. Napolitano. He is the kindest dentist I’ve ever been to. The whole team is excellent.”

“Love Thundermist Dental [of West Warwick]. I have an amazing dentist and hygienist. The entire staff is very friendly accommodating and quick to respond to the portal and phone calls... I honestly can’t say enough about how amazing this dental office is.”

“I worked in healthcare for more than 30 years, and this is one of the best places around. I find my doctor, Dr. Dimock, to be a really wonderful and caring family physician, and today I had a PA at the urgent care who was just as good... Added to that, the receptionist was attentive, cautious, and caring... For healthcare, this place is 10 out of 10.”

“I never write reviews, but I couldn’t let this one slide. Thank you and Thundermist for everything that you do.”

“Dr. Hardik and his amazing assistants Mel and Cassie are so professional and make you feel so comfortable! As a person with anxiety over the dentist for many years, this is by far the best place I have been to! Highly recommend this dentist! Thank you!”

“They are always so nice and genuinely care, from the front desk on... The community is lucky to [have] this place.”

“I was pleasantly surprised by the staff from the minute I checked in with Wilma, who was so pleasant and helpful (They better hold on to her, she is a great first impression!). I looked around and the facility was spotless... I was told the DO would be in shortly. She was and I would recommend her to anyone... She was thorough and pleasant!... Hats off to Thundermist for hiring such wonderful people!”

“I had a wonderful experience with Emilie at [Convenient Care]. She was kind, attentive, and very professional, making sure I felt comfortable every step of the way. I truly appreciate her care and dedication. Thundermist [has] great nurses and she is one of them.”

“I’ve been going here for year... I rate them 5 stars because no matter what, I had mostly fantastic doctors and nurses! I currently have a nurse practitioner that is phenomenal! I have so many medical problems and [she] has her work set for her, but she is very thorough and caring. This place saved my life countless times.”



We always encourage Thundermist patients to share feedback with us to help us improve their experience at any of our facilities.

While they can fill out a survey at any time and share with us, many also send us emails or post reviews on Google for the location where they received care. This is a selection of quotes from those reviews we received throughout 2025. Thank you to everyone who takes the time to share their feedback and to our care teams.

Please note: Some quotes have been slightly edited for punctuation, spelling, and clarity.

thundermisthealth.org



@thundermisthc

Woonsocket

Medical, Behavioral Health, Convenient Care
450 Clinton Street
Woonsocket, RI 02895
401-767-4100

Dental, WIC, Admin
25 John A. Cummings Way
Woonsocket, RI 02895
Dental 401-767-4161
WIC 401-767-4109

West Warwick

Medical, Behavioral Health, Convenient Care
186 Providence Street
West Warwick, RI 02893
401-615-2800

Dental
5 Washington Street
West Warwick, RI 02893
401-615-2804

Providence

Limited scope, special populations
557 Broad Street
Providence, RI 02907
401-235-6838

South County

Medical, Dental, Behavioral Health, Convenient Care
1 River Street
Wakefield, RI 02879

Medical 401-783-0523
Dental 401-783-5646

Pediatrics
360 Kingstown Road, Suite 101
Narragansett, RI 02882
401-789-6492

