



Thundermist!
HEALTH CENTER

West Warwick Health Hut Handbook

Keeping Kids Healthy
at School and at Home

A partnership of
Thundermist
and the
West Warwick School
Department

HEALTH HUT SERVICES

Students do not need to be Thundermist patients to participate. Students may have their own primary care provider.

- Physical examinations, including school and sports physicals
- Immunizations (separate consent will be obtained before immunizations are done)
- Sick visits
- Nutritional assessments and counseling
- Treatment of chronic illnesses (such as diabetes, asthma)
- Treatment of minor injuries
- Dental services (including examinations, X-rays, cleanings, sealants, and fluoride treatments). Restorative services provided by Thundermist on the Molar Express with additional consent
- Gynecological (GYN) services, pregnancy testing, and testing and treatment for sexually transmitted infections (STIs)
- Age-appropriate reproductive healthcare
- HIV testing
- Behavioral health services

After Hours Emergencies: Assistance is available 24 hours per day, 365 days per year. Call 401-767-4100 with urgent medical or dental problems.

Closings: The Health Hut is closed when school is closed.

IMPORTANT INFORMATION

COST: All Health Hut services are provided at no cost to you! If you have insurance, we will bill your insurance; co-payments are waived. Care is free for uninsured patients. We can help you and your family get insurance.

SERVICES: Please read the information located in the Frequently Asked Questions section below to understand the services provided to your child. It explains what services your child can receive confidentially if you allow them to use the Health Hut. Do not enroll your child at the Health Hut if you do not agree with these confidentiality arrangements.

FREQUENTLY ASKED QUESTIONS

You can always ask questions before you enroll your child. Please contact us at 401-615-2900 if you have questions about our services, or would like to schedule a visit.

1. What services can my child receive at the Health Hut?

We will provide healthcare services (medical/dental) to your child at no cost.

This includes: Physical exams, immunizations, sick visits, care for chronic illnesses such as asthma and diabetes, case management, dental services, nutritional counseling, gynecology, and behavioral health counseling (family and individual therapy may be available at the Health Hut in partnership with licensed providers). Gynecology services include sexually transmitted infection testing/treatment and age-appropriate reproductive healthcare. The Health Hut does not provide abortions or abortion counseling.

Note: Any treatment from non-Thundermist providers will require separate consent from parents/guardians. Services may be charged separately.

2. How is the care my child receives at school coordinated with me and with our family provider and school staff?

Children who have providers in the community can use our services. It is often easier to get an appointment at the Health Hut. The child misses less school, and parent(s)/guardian(s) do not have to miss work. We send the child's primary care provider notes on the visit so they may be actively involved and understand what is happening with your child's health (unless confidential). We will call you or send a note home with your child regarding their Health Hut visit when services are not provided confidentially. You can call us to ask questions at 401-615-2900.

3. When do I/we need to provide additional consent for services?

We will contact you for additional consent if your child needs immunizations, restorative dental services on the Molar Express, or medications related to a behavioral health condition.

THUNDERMIST'S POLICY CONCERNING CONFIDENTIAL HEALTH SERVICES TO PATIENTS

Students, while encouraged to communicate with their parents/guardians, can receive the following confidential services:

- Sexually transmitted infection testing and treatment
- Age-appropriate reproductive healthcare, pregnancy testing, and follow-up counseling/referral
- Substance use counseling and referral
- We only share information regarding these conditions with parent(s)/guardian(s) if the student patient agrees or when, in our judgment, we must disclose information to protect the life, health, and /or well-being of the patient, or as required by state and federal law.
- Behavioral health services: Counseling sessions must be confidential for the counseling to be useful. The circumstances around how information will be shared in counseling sessions will be agreed upon between the behavioral health clinician, the patient, and their family at the beginning of treatment. If your child requires medication to treat a behavioral health condition, we will contact you directly for consent prior to starting, stopping or changing a medication.

In Summary

A student cannot receive services at the Health Hut if a parent/guardian does not sign the registration form and enroll the student. We at the Health Hut want parent(s)/guardian(s) to be actively involved in their children's healthcare. We always encourage children to speak with their parent(s)/guardian(s) about health concerns.

THUNDERMIST PATIENT RIGHTS

CONSENT: A student cannot receive services at the Health Hut if a parent/guardian does not sign the consent form and enroll the student. We encourage parent(s)/guardian(s) and their child(ren) to discuss these things before enrolling.

You have the right to:

- We will treat you with considerate and respectful care. We will plan your treatment in a collaborative manner.
- We will provide you the name of the provider responsible for coordinating your care.
- We will provide you the name of the provider or other person responsible for conducting any specific medical procedure during your visit.
- You have the right to refuse any treatment we suggest to the extent permitted by law.
- We will respect your right to privacy while providing an adequate and efficient visit. All information regarding your medical history and current examinations will be discreet and only available to appropriate personnel.
- Patient medical records are kept private unless the law allows sharing of the medical record. We will respect your right to privacy and confidentiality in all your Thundermist medical records except otherwise provided by law.
- We will respond in a timely manner to your request for healthcare services that are normally available from Thundermist.
- Upon request, you will be given the names of other healthcare providers and educational institutions that Thundermist has authorized to participate in your treatment. We will also explain to you the nature of Thundermist's relationship with those individuals.
- If an opportunity to participate in an experimental project comes up, we will thoroughly explain the experiment to you and your participation will be completely voluntary.
- Upon request, you can examine your bill for services rendered. If you have any questions, we will provide you with an explanation regarding the breakdown of services offered.
- Upon request, you are permitted to examine any healthcare facility rules and regulations important to your treatment.

- We will offer you treatment without discrimination based on race or color, religion, country of ancestral origin, disability, age, sex, sexual orientation, gender identity, or expression.
- Upon written request, you have the right to access and amend your protected health information that we maintain.
- Upon request, we may communicate with you by alternate means or locations about your protected health information.
- Upon request, you have the right to receive an account of all disclosures to your medical records in the past six years.
- Upon request, you have the right to request restrictions of the use and disclosure of your medical records.

THUNDERMIST PATIENT RESPONSIBILITIES

- Treat all staff with consideration and respect.
- Ask your provider if you have questions or concerns about your condition or treatment.
- Keep appointments and be on time, or call to cancel and reschedule 24 hours before your appointment.
- Make every effort to act in accordance with treatment decisions that you and your provider have agreed to, or talk to your provider about challenges you may have in doing so.
- Respect Thundermist's smoke-free campus policy by not smoking on any Thundermist property.
- Respect the privacy of other patients.
- Pay all fees on a timely basis or make alternative arrangements with a Thundermist financial counselor.
- Provide Thundermist staff with the most accurate and complete information possible regarding your health concerns, past illnesses, hospitalizations, medications, and unexpected changes in your health.
- Report any changes in your address, telephone number, advance directives, and financial or insurance status.
- Obtain copies of previous records when requested.
- Do not carry weapons of any kind on Thundermist property.

Thundermist Health Hut

Deering Middle School
2 Webster Knight Dr.
West Warwick, RI 02893
401-615-2900

**The West Warwick Health Hut
provides care to students at Deering
Middle School and West Warwick
High School.**

Thundermist Health Center

186 Providence St.
West Warwick, RI 02893
401-615-2800

**thundermisthealth.org
@thundermisthc**

THUNDERMIST HEALTH CENTER
convenientcare!

Walk-in Medical Service
186 Providence Street
West Warwick, RI 02893

401-235-6898

8 a.m.–8 p.m. on weekdays
9 a.m.–5 p.m. on weekends and holidays

We treat patients 12 months and older.

Low co-payments and sliding fee discounts.